

Railway electrical Services Ltd (RES) are fully committed to operate in ways that meet customer needs, exceed customer expectations, comply with relevant statutory and regulatory requirements, and deliver high levels of stakeholder satisfaction.

We will strive to offer the highest level of service possible in the supply, installation, termination, test and commissioning of equipment and services and in doing so allow the company to offer a complete service.

The management team believes that quality is the responsibility of each employee, and it can be measured by customer satisfaction and increased business.

In support of our core values and strategic direction and to demonstrate our commitment to quality, we operate an Integrated Management System in accordance with the requirements of BS EN ISO 9001:2015. We continually review our business risks and opportunities and set objectives against which our performance can be measured, continuously identifying opportunities for improvement.

This Quality Policy Statement is reviewed annually to ensure its continued relevance and adequacy. It is part of the company's training programme to ensure that this policy statement is briefed, understood, and implemented at all levels within the company.

This Quality Policy Statement is available to interested parties on the RES website.

**Signed:**



**Arron Simpson**  
**Managing Director**  
**January 2022**